

# Energy. Future. Responsibility.

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## **Case Example: Kauno Energija Addressing Corporate Social Responsibility**

- Dr. Rimantas Bakas  
Kauno Energija  
(Session 2B, 14:50-15:10)

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Dr. Rimantas Bakas is the head of strategy department in Kaunas city (Lithuania) district heating company AB KAUNO ENERGIJA. Activity in this position: preparation or managing of preparation strategies for investment projects and financial recourses obtaining; preparation projects for increasing efficiency using of energy or using of renewable energy; contact establishment with foreign companies and foreign energy or environmental agencies; collecting information and preparation reports about perspectives and requirement in EU energy and environmental sectors.



Since 1997 have experience in managing international project in field energy sector concession contracts preparation, investment planning in energy sector, preparation of energy efficiency projects, using of renewable energy. Also, have experience in participation in preparation of application and real activity in projects of programs SIDA, TACIS, PHARE, INTERREG.

Additional: in Lithuania at present he participating in various experts groups from Kaunas Technical University, Lithuanian Energy Institute, Lithuanian Committee of World Energy Council (expert position) in activities related with application preparation for EU Structural Foundation (energy efficiency, renewable energy resources and energy saving projects), preparation of research or innovation programs in energy sector (vulnerability, efficiency, safety and development).

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### Case Example: Kauno Energija Addressing Corporate Social Responsibility (CSR)

IJSC "Kauno energija" activity trends cover heat and electricity production, heat transmission, heat distribution. Company operates as the main heat supplier to the attendant region, to which belong Kaunas city (second largest city in Lithuania), the second largest city of Lithuania, Kaunas and Jurbarkas districts. The main shareholder of the company is Kaunas city municipality (85,99 percent of shares). CSR at JSC "Kauno energija" is understood as a voluntary integration of social, environmental and economic aspects into company's values, culture, operations and business decisions at all levels of the organization.

The main spheres of CSR at the company, which cover all the aspects of CSR are: standards of business ethics, consumers, suppliers, human resources, human rights, health and safety, environment. JSC "Kauno energija" economic pillar of CSR includes many important

issues, which cover fair prices and good qualitative service of customers, cost effective operations of the company, reliability and quality of energy supply, contribution to community comfort and others. To the company's heat supply integrated and local network 2016 companies and 14407 thousand apartments are connected. Social pillar is directly related to customers and human resources. According to the customers and community JSC "Kauno energija" provides conscientious, transparent and detailed information about the services; implemented simple and transparent system of payment for heat energy; prepares leaflets, articles related to heat energy, established Call centre and implemented Document management system; organizes regular meetings with consumers, communities in cooperation with Kaunas city municipality; provides information on TV and radio programmes related to heat energy issues; consults inhabitants on the issues of rational energy use and energy saving and seeks efficiency and quality of the activity.

Major attention is devoted to the company's employees and their work conditions. Company actively participates in various projects on the cooperation base. In the context of environmental pillar JSC "Kauno energija" shows active interest in the use of local fuel, renewable energy resources, devotes major attention to the health and clean environment of its employees, general public of the Kaunas city as well as future generations.